

Cliff Dickenson & Son

PROTECTING YOU & YOUR VEHICLE

We understand these are worrying times for everyone. The safety of our associates and customers remains of paramount importance to the services we provide.

We've detailed within the following diagrams below to help explain the additional sanitisation and cleaning methods we are practising for every vehicle that comes into our care. From the point of dropping your car off before we commence any work on it, right through to the last touch prior to your collection of it or delivering it back to you, all these areas will receive additional cleaning using an isopropyl alcohol-based sanitiser and nitrile gloves.



INSIDE THE CAR:

- Seat covers will be used across driver seat
- Steering wheel & controls
- Gear sticks
- Handbrakes
- Door handles
- Rear view mirror
- Radio & infotainment controls
- Steering column stalks
- Elbow rests
- Seat position controls
- Seat belts and latch buttons



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Outside the car:

During our initial opening period we may not have the resources to complete our standard service wash & vacuum. Please understand that we will be concentrating efforts initially on following the correct sanitisation procedures as listed:

- All door handles
- Luggage compartment handles
- All Door frames
- Vehicle keys

During your visit

To protect everyone if you feel unwell please stay home – we're here to help and can easily re-organise your appointment for another time.

Please understand for everyone's safety we have a limited number of associates working and are following Government advice to ensure everyone stays 2 meters apart at least.

You'll find floor markings to help you follow social distancing guidelines upon arrival.

Daily cleans throughout our showroom are happening, including regular additional sanitisation of entrance areas, table surfaces and refreshment zones.

Disposable gloves will also be available to you should wish to use them.

We are encouraging card payments only and politely ask you to arrive at your designated time slot and not bring any additional family members into store with you. This will help us control the number of visitors at any given point.

Thanks for your co-operation and please stay safe – we're here to help.

