

Deductions for missing items

If any items are missing which we were not aware of prior to the test drive and inspection, then we will make a deduction.

However, if you supply the missing items after our purchase, we'll return the deducted amount.

Missing item	Deduction
<p>Missing key</p> 	<p>Main remote key = £150-£300</p> <p>Spare key = £50-£150</p>
<p>V5C logbook</p> 	<p>£250</p>
<p>Service history</p> 	<p>£150- £1,000 <i>dependent on level of service history missing</i></p>

Deductions for vehicle issues

Vehicle Issue	Guidance
<p>Body damage</p>  <p>Windscreen damage</p> 	<p>The amount we will need to deduct from our original valuation offer if there is unreported damage depending on the type of damage that our driver uncovers during the vehicle inspection and test drive.</p> <p>We always request that you <i>provide an honest and detailed description of the condition of the vehicle along with photos highlighting any damage prior to arranging collection</i>, so that we can honour our price</p>
<p>Engine Warning Light</p> 	<p>If we find there is any engine warning lights on display upon arrival to collect your vehicle, again the deduction will vary, or we may have to walk away unless it's a minor issue that can be easily fixed and we can return another day.</p> <p>However, we ask that you <i>alert us to any warning lights in advance of collection</i>, so that we don't incur additional costs for sending a driver out twice.</p>