

- 10 Cover under this MOT Test Cover may only be granted to individuals residing, or corporate bodies registered in the United Kingdom. This MOT Test Cover does not become effective until it has been registered by the Administrator, on behalf of us, and a Validation Certificate has been issued.
- 11 The MOT Test Cover is in addition to your legal rights, and does not affect your statutory rights as a consumer.
- 12 This MOT Test Cover does not cover accidental or malicious damage or neglect or any component noted as advisory on the VT30.
- 13 You must have a minimum of three months MOT remaining on your vehicle at the point of buying Autotrust MOT Test Cover. Claims cannot be made within the first 90 days of cover.

### Cancellation Rights

You have the right to cancel this warranty within 14 days of receiving your Validation Certificate. Should you wish to cancel within this period please contact either your supplying dealer or the administrator who will arrange cancellation and full refund. Unless cancelled in accordance with the cancellation rights detailed above, no refund will be made and in no circumstances if a claim has been made. There will be no refund if this product was provided free of charge.

### How to make a complaint about your MOT Test Cover

We hope that you will be pleased with the service we provide. In the unlikely event of a complaint, you should contact the administrator on 0344 573 8002, or in writing to:

The Customer Services Manager  
AutoTrust Warranty  
Jubilee House  
5 Mid Point Business Park  
Thornbury  
West Yorkshire BD3 7AG

You can also email us at: [complaints@motor-admin.com](mailto:complaints@motor-admin.com)

We abide by the Motor Industry Vehicle Warranty Products Code of Practice which can be found on The Motor Ombudsman Website at [www.TheMotorOmbudsman.org](http://www.TheMotorOmbudsman.org).

The Motor Ombudsman will offer free impartial information and if appropriate an alternative dispute resolution process in the event that you are not satisfied with the outcome of a concern.

For further information, you can visit The Motor Ombudsman website at [www.TheMotorOmbudsman.org](http://www.TheMotorOmbudsman.org) or call their Information Line on 0345 241 3008.



Vehicle Warranties

### Privacy And Data Protection Notice

#### 1. Data Protection

Car Care Plan Limited (the "Data Controller") are committed to protecting and respecting your privacy in accordance with the current Data Protection Legislation ("Legislation"). Below is a summary of the main ways in which the Data Controller processes your personal data. For more information please visit [www.view-privacy-policy.co.uk](http://www.view-privacy-policy.co.uk).

#### 2. Use Of Your Personal Data

The Data Controller may use the personal data it holds about you for the purposes of providing insurance, handling claims and any other related purposes (this may include underwriting decisions made via automated means), for offering renewal, research or statistical purposes and to provide you with information, products or services that you request from the Data Controller or which the Data Controller feels may interest you. The Data Controller will also use your data to safeguard against fraud and money laundering and to meet the Data Controller's general legal or regulatory obligations.

#### 3. Disclosure Of Your Personal Data

The Data Controller may disclose your personal data to third parties involved in providing it with products or services, or to service providers who perform services on the Data Controller's behalf. These include group companies, affinity partners, brokers, agents, third party administrators, reinsurers, other insurance intermediaries, insurance reference bureaus, credit agencies, fraud detection agencies, loss adjusters, external law firms, external auditors and accountants, regulatory authorities, and as may be required by law.

#### 4. International Transfers Of Data

The Data Controller may transfer your personal data to destinations outside the European Economic Area ("EEA"). Where the Data Controller transfers your personal data outside of the EEA, the Data Controller will ensure that it is treated securely and in accordance with the Legislation.

#### 5. Your Rights

You have the right to ask the Data Controller not to process your data for marketing purposes, to see a copy of the personal information held about you, to have your data deleted (subject to certain exemptions), to have any inaccurate or misleading data corrected or deleted, to ask for a copy of your data to be provided to any controller and to lodge a complaint with the local data protection authority.

#### 6. Retention

Your data will not be retained for longer than is necessary, and will be managed in accordance with the Data Controller's data retention policy. In most cases the retention period will be for a period of seven (7) years following the expiry of the contract, or the Data Controller's business relationship with you, unless the data must be retained for a longer period due to business, legal or regulatory requirements.

If you have any questions concerning the Data Controller's use of your personal data, please contact **The Data Protection Officer, Car Care Plan Limited, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG, England.**

AutoTrust Warranty and MOT Test Cover is administered by Car Care Plan Limited, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG

[www.carcareplan.co.uk](http://www.carcareplan.co.uk)

Phone: 0344 573 8002

CCP 9524  
ICM 11207 10/20



# MOT Test Cover



# AutoTrust MOT Test Cover

Your MOT test is a vital part of motoring life and makes sure that your car is safe for the year ahead.

AutoTrust MOT Test Cover has been specifically designed to make sure you enjoy trouble-free motoring by providing extra protection against the costs that can arise at your MOT test.

Please note this MOT Test Cover is not an insurance product.

Should your vehicle fail its MOT test it is covered for the cost of repair or replacement of an extensive range of components, up to a total value of £500 including VAT.

AutoTrust MOT Test Cover protects you should the following fail at your MOT Test:

- Lamps, reflectors and electrical equipment
- Steering and suspension
- Brakes
- Seat belts and Supplementary Restraint System (SRS)
- Body, structure and general items
- Fuel and emissions test

For full terms and conditions of AutoTrust MOT Test Cover, please see overleaf.

## What is Covered?

### Lamps, Reflectors and Electrical Equipment

Lamps (including Xenon, HID, LED), reflectors, indicators, bulbs, headlamp levelling and cleaning devices (when fitted for HID or LED headlamps) are covered for failure due to breakage and, discolouration, misalignment, water ingress, and corrosion.

Failure of the horn. Battery retaining bracket/stay/support for failure due to insecurity (please note the battery is not a covered item).

Tyre pressure monitoring systems (TPMS) are covered for failure due to: Breakage, water ingress, and corrosion. Switches, instrument panel, warning lights and wiring are specifically excluded.

### Steering and Suspension

Manual and power steering units, operation of steering lock (where fitted), drag links, track rods/ends, transmission shafts, CV joints and boots, shock absorbers, road springs, wishbones, anti-roll bar links, swivel joints, mountings, sub frames and wheel bearings are covered for failure due to: Wear, seizure, leakage, and insecurity. Steering wheel for cracks or fractures.

### Brakes

Brake master cylinder, wheel cylinders, calipers, discs, drums, Electronic parking brake control, Electronic Stability Control (ESC) components, load compensator, ABS, modulator/sensors and brake pipes, hoses, cables are covered for failure due to wear, leakage, seizure, splits/cracks, corrosion, adjustment and electrical failure. Brake frictional material is excluded.

### Seat Belts and Supplementary Restraint System (SRS)

Mountings, belts, retractors and buckles, SRS components including airbags, seat belt pre-tensioners and seat belt limiters are covered for failure due to wear, non-function and insecurity.

### Body, Structure and General Items

Vehicle structure is covered for corrosion. Failure due to accident damage is specifically excluded. Engine mountings for excessive movement/insecure/fractured or damaged.

### Fuel and Emissions

Throttle body, airflow meter, lambda sensor, EGR valve, catalytic convertor, fuel injection ECU and DPF sensors are covered for failure to meet MOT exhaust gas emission standards. Warning lights, fuel leaks, tuning and adjustments are not covered.

Any damage caused by contaminated fuel and/or inappropriate fuel is specifically excluded.

### Drivers View of the Road

Windscreen wiper arms and blades, windscreen wiper motors and washer motors.

All other components are excluded by AutoTrust MOT Test Cover.

## Exclusions

Please note that this MOT Test Cover does not cover the following:

- 1 Accidental or malicious damage.
- 2 Neglect or wear and tear reported during the vehicle's previous service.
- 3 Actual tuning or adjustments to the fuel system.
- 4 Windscreen, tyres, wheels, exhaust systems, catalytic convertors for corrosion or damage.
- 5 The cost of MOT test, re-test and repairs not completed within 30 days of issue of the MOT Test Certificate Report VT30.
- 6 All other components not listed within the 'What is Covered' section above.

## How to Claim

In case your vehicle fails its MOT test, all you have to do is to ensure that the MOT test centre is aware you have AutoTrust MOT Test Cover and hand over:

- This MOT Test Cover information and your Validation Certificate.
- The previous valid MOT Certificate and the VT30 form citing the reasons for failure.

The repairer must then seek authorisation from the Administrator on 0344 573 8002 to carry out all necessary repairs and providing your claim is valid, you will only have to sign the repair invoice. Please note, no repairs must be undertaken without the prior approval of the Administrator.

## General Conditions

**Please carefully read the following terms and conditions.**

- 1 AutoTrust MOT Test Cover does not cover:
  - a Any parts which have not actually failed, which are replaced or reported during routine servicing and/or repair of other parts which have failed.

- b Any loss in excess of the maximum claim liability of £500 (including VAT).
  - c Liability which attaches by virtue of an agreement but which would not have attached in the absence of the said agreement.
  - d Any Vehicle used for hire or reward (e.g. taxis, self-drive hire, driving schools, etc) or any commercial Vehicle over 3.5 tonnes GVW or a Vehicle used in any sort of competition, rally or racing of any kind.
  - e Any liability for death, bodily injury, or damage to other property or any consequential loss of whatsoever nature arising directly or indirectly from the claim or event giving rise to a claim under this MOT Test Cover.
  - f Any damage occurring which is due in whole or in part to any type of accident or any act of omission which is wilful, unlawful or negligent.
  - g Any loss, damage or failure which, in the opinion of a qualified engineer appointed by the Administrator, was caused wholly or partially from a lack of maintenance or neglect in taking reasonable preventative steps.
  - h Any MOT test or re-test fee.
- 2 Only one MOT Test Cover claim is permissible per 12 months of cover.
  - 3 MOT Test Cover is not transferable and is only valid for the vehicle stated.
  - 4 All claims must be supported by a VAT receipted invoice from your repairer. Vehicle service schedule – the vehicle must be serviced to comply with the manufacturer's service schedule and failure to do so will invalidate your claim. If you fail to follow manufacturer's recommended service guidelines, this MOT Test Cover may not apply.
  - 5 When you have your vehicle serviced, there is a maximum of 500 miles or four weeks tolerance, whichever occurs first. It is important that you retain your service receipts as they may be required to validate any claim you make.
  - 6 The reimbursement for any claim under this MOT Test Cover shall not exceed the vehicle manufacturer's list prices for parts and labour costs necessarily incurred in repair of covered components and we may insist upon the use of manufacturer's equivalent parts up to the maximum aggregate claim liability of £500 (including VAT) during the 12 month period of the MOT Test Cover.
  - 7 Any exploratory dismantling charges will only be reimbursed as part of a valid claim. It is the responsibility of the vehicle owner to authorise dismantling and to pay the charges if such dismantling proves that the failure is not covered by the MOT Test Cover. The Administrator reserves the right to subject the failed parts to expert assessment.
  - 8 The MOT Test Cover will not cover any component covered by any other existing warranties or insurances.
  - 9 If any claim is fraudulent in any respect all benefits under this cover will be forfeited. We shall not be liable for any statement or representation, written or verbal (by whomsoever made), which contradicts the terms and conditions in this MOT Test Cover, unless such statement or representation is supported by us, or on our behalf, by the Administrator in writing.